

# **PQI**<br/>by Jozef Maudry

**Product Line Manager P&R (IEC) at Cooper Crouse-Hinds** 





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Six Sigma Training, Green Belt, Sony Corp., 2003 ISO 9001:2000 Internal Auditor, Sony Corp., 2004 ISO 14001:2004, Internal Auditor, Bureau Veritas, 2005

Lean & Growth Tools Expertise / 5S, Standard Work (GB), Variation Reduction (BB), Transactional Processes Implementation (GB), Project Management (BB), APD & TG System, P/D-FMEA, Ideation (GB), VOC, Value Selling, RC&C

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### **PQI**

#### let's make your ideas & improvements happen...

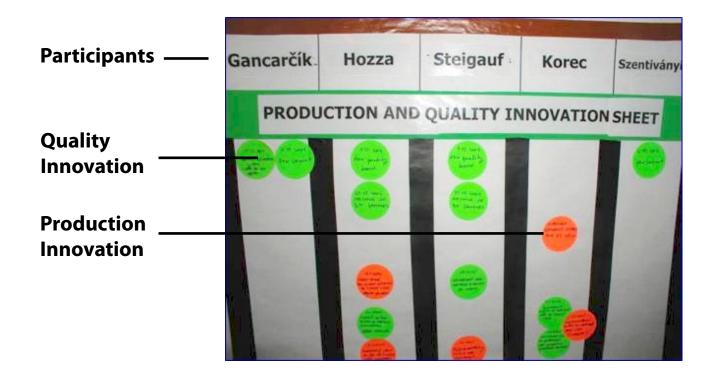
6 years ago I've started one very simple activity called

#### **PQI - Production & Quality Innovation**

to support people to come out with their own small improvement ideas in the field of quality & production. At the beginning it was about small QS group with no more than 6 people. BUT their ideas have been shared on the VM boards where all the associates could clearly see what has been improved & by whom.

You will notice that the point system for each activity has been done on a 2 weeks base!









#### What is PQI?

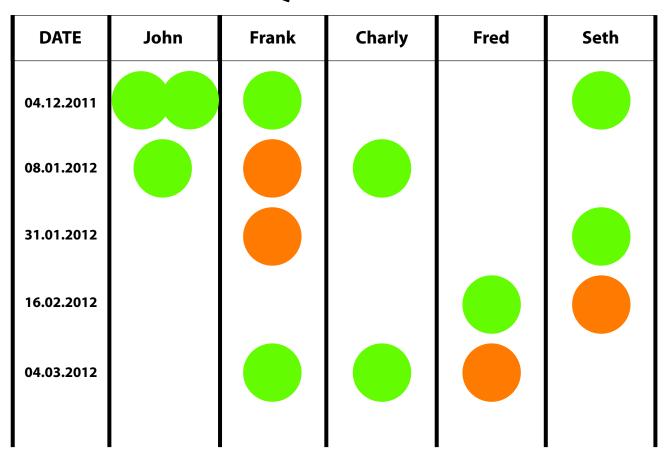
Production and Quality Innovation:

small activity improving any area of production or quality procedures



without or with minimal investment, bringing any kind of benefit.

#### PRODUCTION AND QUALITY INNOVATION SHEET



The System is very simple! You got an idea of how improve the production system. So you will put an orange Sticker on the VM Board. If your improvement is more quality-wise, you put on a green Sticker! Inside the sticker you will write HOW you improved.





"Production Innovation"





#### Here a short outline of the improvement process:

PQI meeting is held every 2 weeks

Every QS member prepares 1 PQI proposal at least

Proposals are discussed in team

Approved PQIs are followed into application

PQI sheet is issued and posted

Saved items are calculated

Manpower, Space & Cost savings have been measured, calculated & evaluated officially every month. In management team we took this activity very seriously & it became a part of our weekly "walk the talks" where people have presented their improvement ideas directly in GEMBA.

(Gemba is a japanese term meaning "the place where it actually happens". As a good example for Gemba think about Journalists and where they work: at the "place where it acually happen(ed)". Doing a Gemba Walk means going to the place where a problem has occured and search for the root cause)

## Process followed through the Innovation Sheets updated & showed regularly in Gemba:

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#### The PQI Index:

| PQI ACTIVITIES - INDEX |   |                 |          |                                |         |                 |     |   |  |  |  |
|------------------------|---|-----------------|----------|--------------------------------|---------|-----------------|-----|---|--|--|--|
|                        |   |                 |          |                                |         | saved items     |     |   |  |  |  |
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| 15                     |   |                 |          |                                |         | -               | 17  |   |  |  |  |
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| 21                     |   |                 |          |                                |         |                 |     |   |  |  |  |

#### **Lessons learned:**

To absorb the main persuasion & company goal!

The most important thing at the end...did you see the "Ratatouille" Movie and do you remember Chef Cousteau's saying: "Everyone can Cook?"

I got the same take away for you - never forget that Everyone can improve Everything at all times! Plus never forget the FUN FACTOR :-)

**Jozef Maudry** 

# EVERYBODY CAN IMPROVE EVERYTHING AT ALL TIMES!

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